

## YEARS IN THE TRADE

03

UX Design

05

User Interface

07

Graphic Design

07

Marketing

## POINTS OF IMPACT

01

Designed a first-of-its-kind platform that allows for existing members to purchase insurance policies via their member portal leading to the sales of 70-200 additional policies each month.

02

Designed & developed a user-centric training platform to ensure agents were trained on new & existing policies, policy updates as well as easy access to training materials during the sales process.

## WORK HISTORY

### Graphic Designer

The Moorings  
May 2014 - Dec 2014

- Collaboration with marketing teams in both the US & UK to create digital & printed content
- Implementation, oversight and cohesive expansion of brand guidelines for multiple vacation brands
- Creating templates to streamline and maintain consistency of marketing collateral

### Graphic Designer

Benefytt Technologies  
Dec 2014 - April 2018

- Managing outsourced design resources to ensure quality standards were met
- Collaborating with stakeholders to develop improved UI based design solutions for web applications & tools
- Developing brand-centered UI style guides for new and existing applications

### UX/UI Designer

Benefytt Technologies  
April 2018 - April 2021

- Creating wireframes of mobile and desktop web applications to convey functionality to stakeholders and developers
- Implementing and applying analytics and feedback software to convert user feedback into cost effective design solutions
- Conceptualized and designed and multiple internal application UI

## EDUCATION & CERIFICATIONS

### TechSkills, Chicago IL

A+, N+, Security+ IT Certification  
May 2006 - Dec 2007

### Sandford Brown College

Bachelors in Graphic Design  
May 2011 - Dec 2014

### Lynda.com

Certificate of Completion  
Adobe Illustrator & Photoshop  
May 2014 - Dec 2014

## TOOLS OF THE TRADE

XD

Adobe XD

A

Anima

</>

HTML & CSS

AI

Illustrator

PS

Photoshop

F

Figma